

Manager, Mentoring Programs

Organisation Background

YWCA NSW is a dynamic organisation delivering a range of innovative community programs and services across the Sydney region and NSW. YWCA NSW supports vulnerable people in those critical transitional periods in life when they are more prone to fall through the gaps. We develop skilled and contributing individuals and support their families to create secure and resilient relationships to build healthy, inclusive communities that are able to thrive.

The Role

We have an exciting opportunity for a Program Manager to undertake a 14 month contract commencing as soon as possible. As Manager of Mentoring Programs, you will work with a committed and passionate team of staff to drive the delivery of Big Brothers Big Sisters, In-School Mentoring and Breakfast Buddies programs.

You will be expected to:

- Manage a team of program coordinators.
- Drive and monitor program outcomes and targets.
- Manage relationships with key stakeholders, including BBBS Australia and schools.
- Undertake strategic planning and research to inform program development.
- Conduct program evaluations and develop reports as required.
- Expand the In School Mentoring programs to new areas of need.
- Maintain strong connections with the local community through delivering the In-School Mentoring program and managing BBBS cases (as required).

The Successful Candidate

You will have –

- Qualifications in Social Work, Social Science or relevant discipline.
- Experience with children and young people in social work/community welfare/education setting.
- Experience in managing staff.
- Experience in all aspects of project management.
- Thorough understanding of, and training in, relevant child protection legislation.
- Experience in building and maintaining relationships with volunteers, clients and stakeholders.
- Ability to apply cross-cultural communication skills and competencies
- Excellent written and verbal communication skills
- A 'can do' attitude.

If this sounds like you, please forward your resume to the Head of HR at hr@ywcansw.com.au